



# **COMPANY OVERVIEW**



#### **COMPANY HISTORY**



### THE PREMIER FULL-SERVICE SOLUTIONS PROVIDER



Rush Truck Centers

Rush Refuse Systems

Rush Crane Systems

**Rush Towing Systems** 

Rush Bus Centers

Rush Truck Leasing

Rush Truck Insurance Services

The House of Trucks

**Cummins Clean Fuel Technologies** 

**Custom Vehicle Solutions** 

Perfection Truck Parts & Equipment

**Chrome Country** 

World Wide Tires

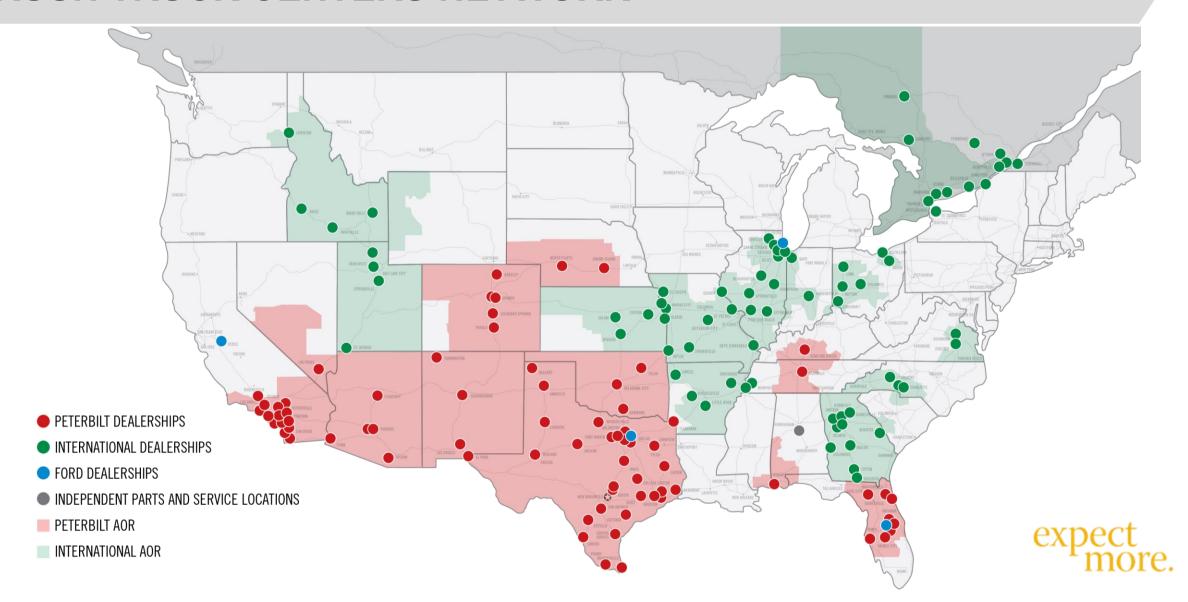




# **RUSH TRUCK CENTERS**



# **RUSH TRUCK CENTERS NETWORK**



# **SOLUTIONS NETWORK**

Capabilities for all makes and models

Aftermarket parts

\$325 million parts inventory

Genuine OEM and all-makes parts, including proprietary

Rig Tough brand

Service and body shop

- 2,835 service bays

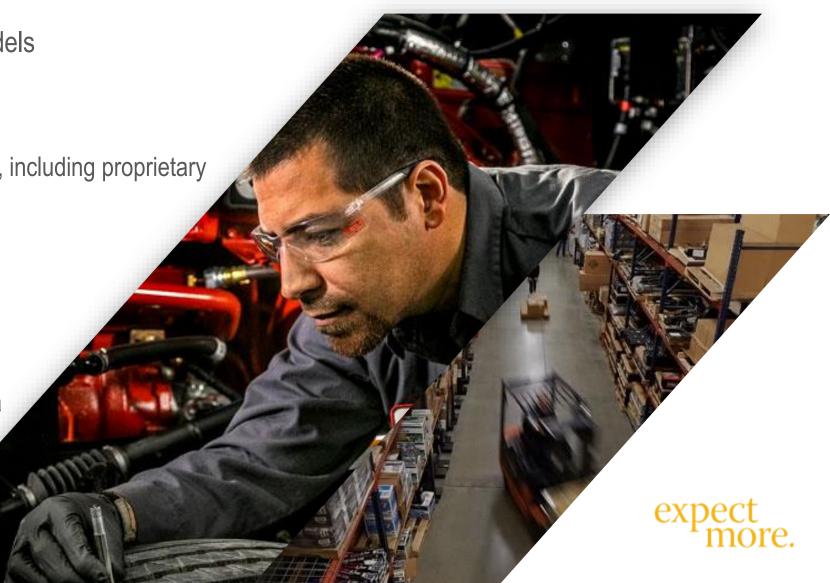
2,427 technicians in the U.S.

169 technicians in Canada

32 collision centers U.S., 1 in Canada

671 mobile and embedded technicians

Alternative power service capabilities



### AN UNRIVALED PORTFOLIO OF AFTERMARKET SOLUTIONS

SINGLE SOURCE SOLUTIONS

RUSHCARE CUSTOMER EXPERIENCE





ALL-MAKES PARTS
AND SERVICE EXPERTISE



MOBILE SERVICE AND EMBEDDED TECHNICIANS



SAME-DAY
XPRESS SERVICES



COLLISION AND BODY REPAIR SERVICES



VEHICLE MODIFICATION AND UPFITTING



DEDICATED SERVICE CONCIERGE TEAM



RAPID PARTS
DEDICATED PARTS AGENTS



RUSHCARE COMPLETE
ALL-INCLUSIVE SERVICE SUPPORT



MAINTENANCE PLANS FOR ALL MAKES



STATE-OF-THE-ART FACILITIES AND TOOLING



E-COMMERCE PARTS ORDERING



SERVICE CONNECT
COMMUNICATION PORTAL



VEHICLE RECALL AND CAMPAIGN MANAGMENT



ADVANCED TELEMATICS
CONNECTED FLEET SOLUTIONS



ALTERNATIVE POWER
TECHNOLOGIES AND SUPPORT

### **ALL-MAKES PARTS SOLUTIONS**

#### QUALITY PRODUCTS BACKED BY INDUSTRY-LEADING BRANDS.



\$325 million in genuine OEM and aftermarket parts for all makes and models.



Rig Tough® Truck Parts – a proprietary line of replacement parts and accessories.



All-makes parts and service specials with great savings, and all-makes parts catalog with more than 16,000 popular products.



### **ALL-MAKES SERVICE EXPERTISE**

#### CERTIFIED TECHNICIANS. COMPLETE MAINTENANCE SOLUTIONS.



State-of-the-art repair facilities staffed by factory-trained, ASE-certified technicians.



Qualified to work on heavy-, medium- and light-duty vehicles of all makes and models.



Preventive maintenance, warranty, complete engine rebuilds and same-day services.



### MOBILE SERVICE AND EMBEDDED TECHNICIANS

#### MOBILE AND ON-SITE TECHNICIAN SUPPORT.



Nationwide network – when and where customers need us.



Factory-trained technicians qualified to work on all makes and models – on the road or at customer facilities.



670+ mobile service trucks and embedded technicians across the United States.



### SAME-DAY XPRESS SERVICE

#### DIAGNOSIS, REPAIR ESTIMATES AND PM SERVICE TO FIT YOUR SCHEDULE.



Faster diagnosis and repair estimate process to minimize downtime.



Same-day preventive maintenance with extended hours and weekend service.



Same-day service for brake inspection, HVAC, DPF and DOC cleaning, alignment service and more.



# **COLLISION AND BODY REPAIR SERVICES**

#### TRUCK COLLISION AND BODY REPAIR SERVICES.



33 collision centers with highly skilled, certified technicians.



State-of-the-art paint booths and frame straightening equipment.



Certified and expert Axalta Commercial Refinishers.



# **BODY AND COMPONENT INSTALLATION AND MODIFICATION**

#### STAFFED BY SKILLED PROFESSIONALS.



Vehicle upfitting and component installation services for all makes.



Natural gas fuel system installations.



Highly trained staff of engineers, designers and craftsmen.



### THE RUSHCARE CUSTOMER EXPERIENCE

#### WE APPROACH CUSTOMER SERVICE DIFFERENTLY.



Our commitment to providing the highest level of service and an exceptional customer experience.



Supported by industry-leading solutions designed to keep customers up and running.



Dedicated service concierge team to proactively manage the service process for customers.



### **DEDICATED SERVICE CONCIERGE TEAM**

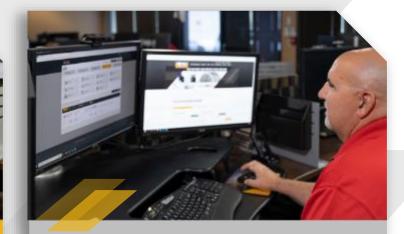
#### SERVICE EXPERTISE AND SUPPORT LIKE NO OTHER.



Specialized team to coordinate, monitor and expedite vehicle repairs and preventive maintenance.



First contact point for technical support, service scheduling, and issue resolution.



Escalation process for hard-todiagnose repairs and hard-tosource parts.



# RAPID PARTS CALL CENTERS

#### PARTS PROFESSIONALS STANDING BY TO TAKE YOUR CALL.



Nationwide network to help you find the parts you need – wherever you are.



Backed by extensive genuine OEM and all-makes part and accessories inventory.



Knowledgeable agents with OEM parts experience.



# RUSHCARE COMPLETE

#### TOTAL SERVICE MANAGEMENT FOR YOUR FLEET.



All-inclusive service solution that coordinates, monitors and expedites vehicle service and repairs.



Service Concierge, on-demand communication, online parts ordering, roadside assistance and same-day services.



Included with every new truck purchase.



#### RUSH TRUCK CENTERS MAINTENANCE PLANS

#### PLANNED MAINTENANCE MADE SIMPLE.®



Three customizable plan options for all makes and models of new and used trucks – DIY, PM-Only and Full-Service.



Available for customers who purchased vehicles from Rush Truck Centers or for their existing fleet.



Factory-recommended maintenance and repairs available at our shops or through mobile service.



#### STATE-OF-THE-ART FACILITIES AND TOOLING

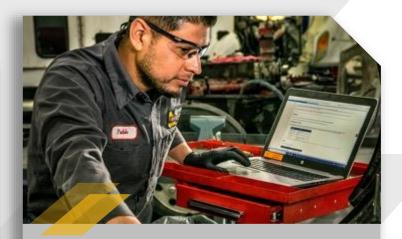
#### HIGHEST QUALITY EQUIPMENT AND SERVICES.



We offer more than 2,800 state-of-the-art service bays supported by 2,600 factory-trained technicians across the U.S. and Canada.



Driver amenities include pick up and delivery of your vehicle, a relaxing lounge to recharge while you wait, and coordinating hotel and transportation as needed.



Certified diagnostics and repair facilities for major component manufacturers, FSX DPF and DOC testing and cleaning, and other state-of-the-art shop equipment.

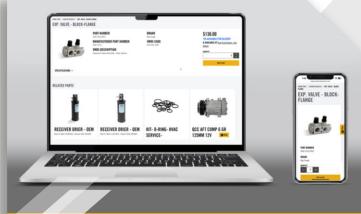


### **ONLINE PARTS ORDERING**

#### A BETTER WAY TO BUY PARTS FOR ALL-MAKES AND MODELS.



Extensive inventory of genuine OEM and all-makes parts from industry-leading brands.



Easy-to-use, e-commerce parts ordering interface to search parts – anywhere, anytime.



Search inventory locally or nationally and select pickup, or have the part shipped to you.



# SERVICE CONNECT COMMUNICATION PORTAL

#### 24/7 ONLINE SERVICE COMMUNICATION SYSTEM.



Visibility to real-time repair status, service history, recalls and open campaigns.



Two-way communication with service experts when you need answers.



Anywhere, anytime scheduling and approval.



### VEHICLE RECALL AND CAMPAIGN MANAGEMENT

#### PROACTIVE RECALL AND CAMPAIGN MANAGEMENT.



Review active campaigns and recalls.



Schedule repairs during preventive maintenance intervals to reduce downtime.



Custom reporting to keep you informed throughout the campaign progress.



# TELEMATICS – CONNECTED FLEET SOLUTIONS

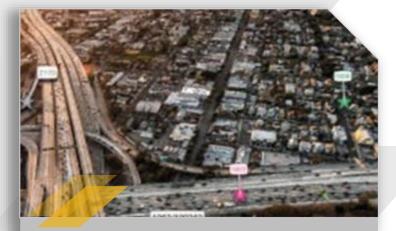
#### FLEET TECHNOLOGY SOLUTIONS TO INCREASE PRODUCTIVITY.



Customizable dashboards to create the reports you need – optimized for web and mobile devices.



Enhanced safety technology to monitor driver habits and provide in-vehicle coaching.



Tracking and reporting tools to simplify regulatory compliance.



#### ALTERNATIVE POWER TECHNOLOGIES AND SUPPORT

#### SERVICE, SUPPORT AND CONSULTING FOR CURRENT AND EMERGING TECHNOLOGIES.



Cummins Clean Fuel Technologies<sup>™</sup> offers a full line of CNG fuel systems with the highest safety standards.



Rush Truck Centers offers a consultative approach including expert guidance in available grants and funding.



Dedicated service bays and certified technicians for natural gas and hybrid vehicles, as well as electric vehicle service and support.



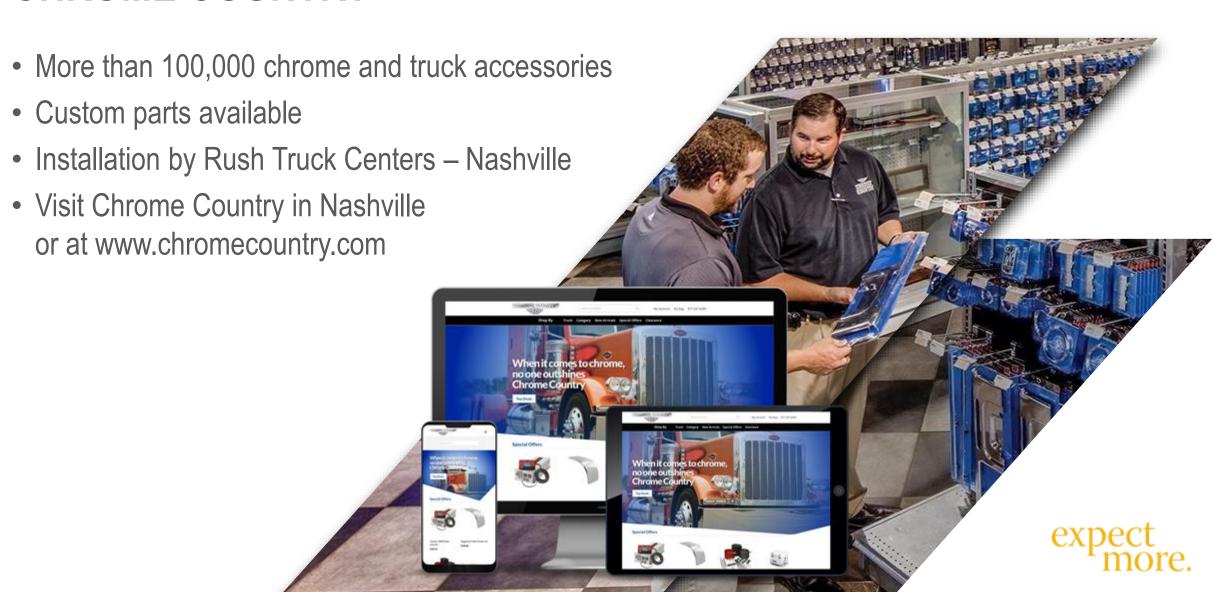
#### **CUMMINS CLEAN FUEL TECHNOLOGIES™**

- Joint venture between Rush Enterprises and Cummins
- Combines strength of the industry's first complete CNG fuel delivery system with expertise of leader in powertrain solutions
- Creates extensive CNG/RNG support network in North America
  - 250+ locations across the U.S. and Canada
  - Can service both engine and fuel delivery system
- Full range of natural gas fuel delivery systems to meet the needs of every market segment in North America





### **CHROME COUNTRY**



### **VEHICLE FRANCHISES**

- Peterbilt, Class 6-8 71 locations, 12 states
- International, Class 5-8 57 locations, 12 states, 80% ownership of 12 locations in Canada
- Ford, Class 3-7 10 locations, 8 states
- Hino, Class 5-7 35 locations, 11 states
- Isuzu, Class 4-5 30 locations, 13 states, 4 in Canada
- Blue Arc 38 locations, 2 states
- Dennis Eagle, Class 7 16 locations, 4 states
- Blue Bird 25 locations, 1 state
- Collins 36 locations, 4 states
- IC Bus 40 locations, 10 states
- Jerr-Dan 5 locations, 3 states
- PacLease 25 locations, 9 states
- Idealease 35 locations, 12 states, 6 in Canada





























# **HEAVY-DUTY TRUCKS**

Largest Peterbilt and International dealer group

• Largest inventory in North America

Peterbilt and International stock truck programs

• 15,465 Class 8 trucks sold in 2024



### **MEDIUM-DUTY TRUCKS**

- Largest Peterbilt, International,
   Hino and Isuzu dealer group
- Growing with Ford
- Sales, parts and service integrated into Class 8 dealerships
- Dedicated sales staff and support
- Breadth of product offerings provides customer solutions
- Ready-to-Roll<sup>®</sup> bodied-up inventory nationwide
- 13,935 Class 4-7 trucks sold in 2024







### **SPECIALTY MARKETS**

- Rush Refuse Systems Peterbilt, McNeilus
- Rush Crane Systems Peterbilt, National, Manitex
- Rush Towing Systems
  - Jerr-Dan wreckers and carriers
  - Texas, Colorado, New Mexico and Oklahoma
- Rush Bus Centers
  - IC Bus in Utah, Idaho, Ohio and Georgia
  - Blue Bird and Collins in Texas
- Dedicated market experts
- Rush Truck Centers service network







# **ALTERNATIVE POWER SOLUTIONS EXPERTISE**

- Rush Enterprises sales 17,700 units since 2005
- Knowledgeable sales specialists
- Alternative fuel consultants
  - Experts in the field
  - Assistance for grants and incentive programs
  - Regulatory and ZEV consulting
  - Leader in electric vehicle sales
  - Cummins Clean Fuel Technologies™
     CNG fuel systems





### SALES CAPABILITIES



# **CLASS 8 CUSTOMERS**

- Rush Enterprises 2024 U.S. Class 8 market share 6.1%
- Strong vocational component
- Large fleets consolidating
- Private mid-size fleets remain viable
- Independent owner-operator now variable component of truckload carrier





































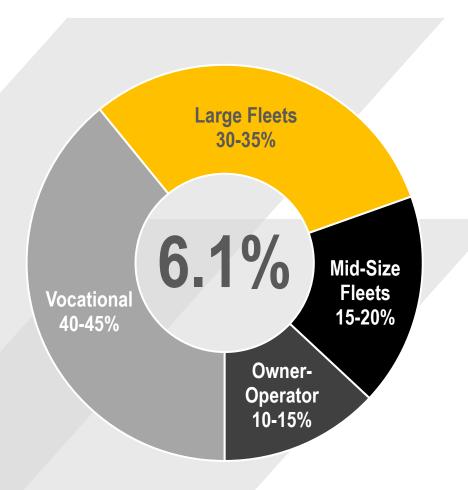














### **CLASS 4-7 CUSTOMERS**

- Rush Enterprises 2023 U.S. Class 4-7 market share 5.3%
- Vocational and specialty markets
- Ready-to-Roll<sup>®</sup> inventory
- National fleet accounts
- Market tied closely to general economy





















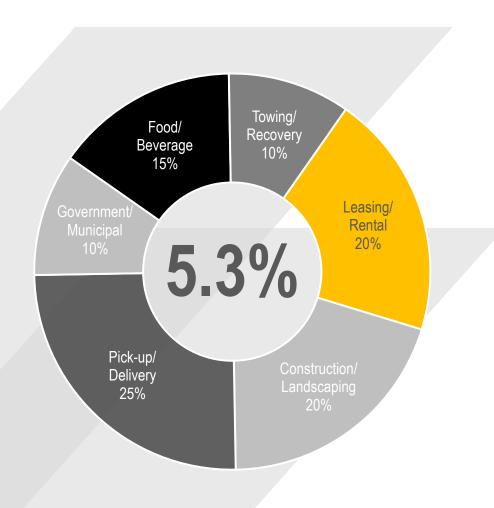






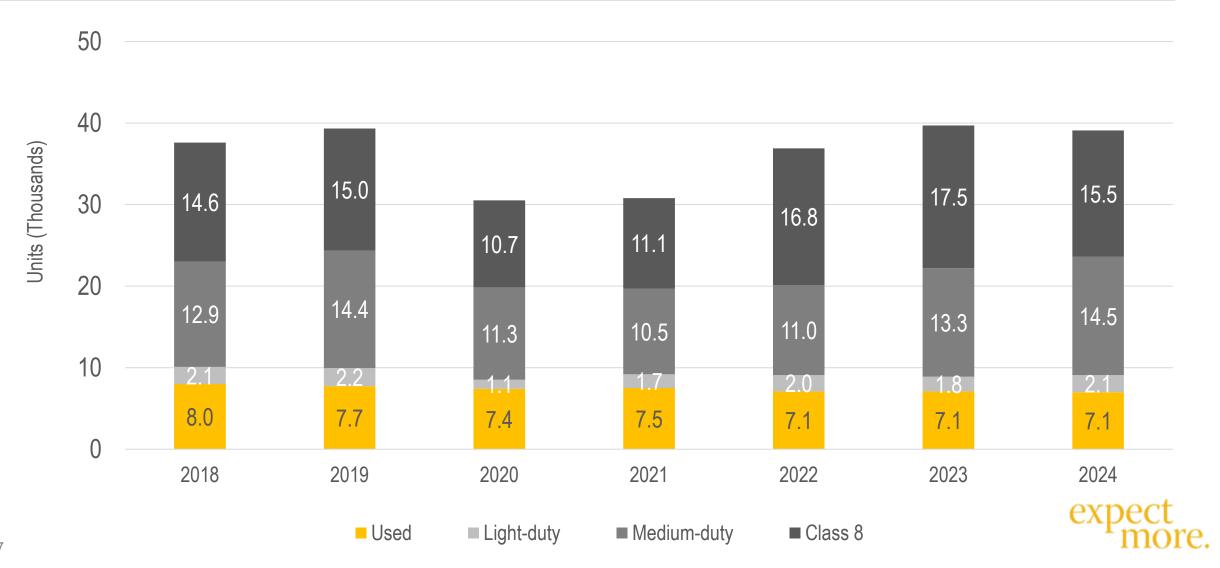








# RUSH ENTERPRISES ANNUAL TRUCK SALES

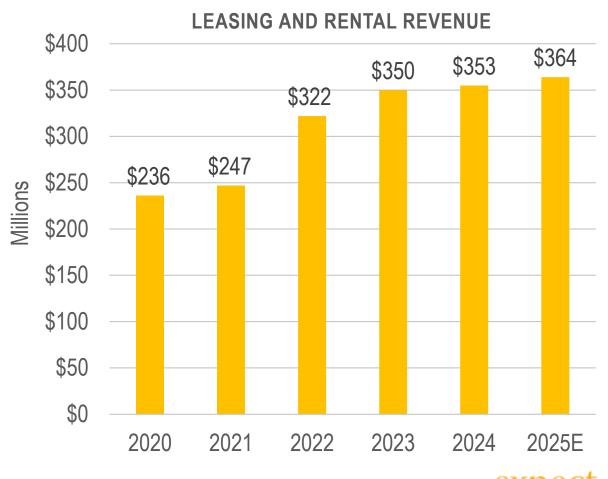


# **RUSH TRUCK LEASING**

- Full-service leasing and rental
- PacLease and Idealease franchises
- 60 locations in 21 states
- 10,000+ units in truck fleet, including cranes
- 1,800 units under contract fleet maintenance
- Growing need by customers for outsourced maintenance







# FINANCING AND INSURANCE



# PERFECTION TRUCK PARTS & EQUIPMENT



# **WORLD WIDE TIRES**



# STRATEGIC GROWTH INITIATIVES



- \$10B in annual revenue
- 6% return on sales
- Growth goals and opportunities

Grow aftermarket parts and service revenue to \$3.5B

Increase U.S. Class 8 market share to 7.5%

Increase U.S. Class 4-7 market share to 6.5%

Maintain RTL return on sales >15%

Capital deployment

- Disciplined investment in strategic growth
- Annual cash dividend increases 5-10%
- Opportunistic share repurchase program



# **COMPANY HIGHLIGHTS**





